ISDA Agricultural Resources COVID-19 Updates & FAQs
Updated August 19, 2020

Due to closures and modified operations in response to COVID-19, the Agricultural Resources Division has received some questions about what services are being offered. The Idaho State Department of Agriculture is operational and fully staffed. The Boise main office staff are available daily from 8 a.m. to 5 p.m. to answer questions, process license renewals, and provide assistance with licensing, enforcement, training and product registration services.

*In-person meetings are by appointment only.*

The following is a list of Frequently Asked Questions (FAQs).

**Question:** What services are currently being provided?

**Answer:** The ISDA is maintaining all of its duties and functions as we had before the need for social distancing, including applicator testing. We encourage customers to call or email the ISDA with questions. However, if you must visit in-person, you will need to arrange an appointment to meet with a member of our staff. ISDA staff are unavailable for all walk-in consultations and meetings at this time.
**Question:** My applicator license expires in 2020, and I was unable to obtain all of my recertification points due to cancelled grower meetings and seminars. Are there other options for credits to renew my license?

**Answer:** Private and Professional Applicator license holders who need credits for license renewals may obtain their required recertification credits online. ISDA has temporarily waived the limitation on the amount of online credits an applicator can have to renew their licenses until December 31, 2020. Please visit our website for a current list of online seminars and trainings.

**Question:** I need to update my information for my license. How can I get my personal or company information updated?

**Answer:** You can change your personal information, business information or other administrative information by requesting the change by email. Email your changes and one of our section members will be able to update the information and reply to you once it is changed. You may also call the ISDA Licensing Section at (208) 332-8600 and talk to a section member or leave a message for them to call you back.

**Question:** Can I still register a pesticide product in Idaho?

**Answer:** Yes, for assistance with product registration please contact our Pesticide Product Registration section at (208) 332-8610. For questions or information related to special product registrations, such as the Section 18 Emergency Exemptions and the Section 24(c) Special Local Needs product registrations, please contact (208) 332-8609.
**Question**: Can my employees travel to a reciprocal state to test for an Idaho pesticide applicator license?

**Answer**: Yes, please contact the reciprocal state to inquire about reciprocal licenses. Idaho has reciprocal agreements with Montana, Oregon, Utah, Washington, and Wyoming.

**Question**: I am finding a shortage of Personal Protective Equipment (PPE) to purchase for my pesticide applications. What can I do to continue to apply pesticides when I don’t have the label required PPE?

**Answer**: Although there were shortages of PPE supplies when the social distancing requirements were put in place, the supplies are starting to, or have caught up with the demand and you should not have any issues in purchasing the required PPE for pesticide applications. However, if you are still having issues obtaining some of the required PPE for applications, here are some suggestions for pesticide applications until you can purchase the required PPE.

- Choose pesticide products that do not require PPE or use products for which you have the required PPE.

- Use PPE that offers more protection than what is required by the pesticide product label. If this PPE is available, pesticide applicators may wear the additional equipment to mitigate exposure and still be in compliance with the label requirements.