



## Idaho Weights & Measures Metrology Laboratory

PO Box 7249, Boise ID 83707  
208-332-8690 - agri.idaho.gov

### Customer Feedback

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**1. Please rate the professionalism and responsiveness of the laboratory personnel?**

Above Average      Average      Below Average

**2. Was the turn-around time adequate for your needs?**

yes      no

**3. Did the calibration report (Report of Test) meet the needs of your company?**

yes      no

**4. Rate the price/value of the calibration services you received.**

Above Average      Average      Below Average

**5. Which is most important to you when choosing a metrology laboratory?**

Price      Turn-Around Time      Customer Service

Comments:

(optional)

Company Name

Contact Person

Phone

Email

Address